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Thank you for joining today's webinar. We will begin promptly at 12:00 pm Central.

Rural Maternal Health Networks: Evaluation Findings from the First Implementation Year of the RMOMS 2019 Cohort



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Housekeeping

- Slides are available at <u>www.ruralhealthinfo.org/webinars/rmoms-</u> evaluation-implementation-year
- Technical difficulties please visit the Zoom Help Center at <u>support.zoom.us</u>



Featured Speakers



Ellie Coombs, Managing Associate, Mission Analytics Group, Inc.



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RURAL MATERNAL HEALTH NETWORKS: EVALUATION FINDINGS FROM THE FIRST IMPLEMENTATION YEAR

RURAL MATERNITY AND OBSTETRICS MANAGEMENT STRATEGIES (RMOMS) PROGRAM

August 2022

AGENDA

- I. Overview of the RMOMS Program
- 2. Evaluation Design
- 3. Findings from the 2019 Cohort First Implementation Year (September 2020 to August 2021)
 - Building and Maintaining a Cohesive Network
 - Strategies to Support Maternal Care
 - Serving RMOMS Participants

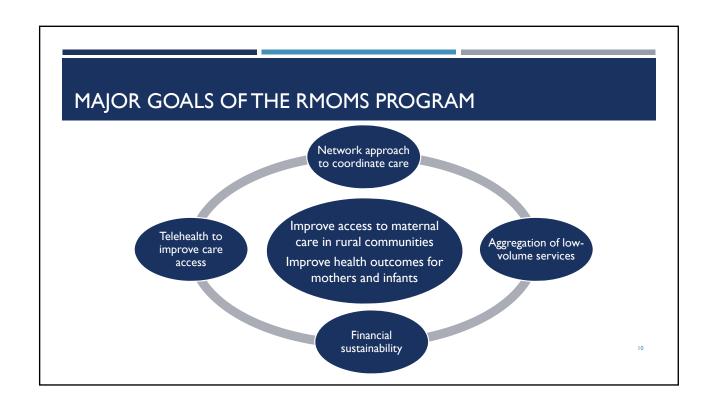
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OVERVIEW OF THE RMOMS PROGRAM

RMOMS SUPPORTS MATERNAL HEALTH IN RURAL AREAS

- Funded by the Health Resources and Services Administration (HRSA)
 - Federal Office of Rural Health Policy (FORHP)
 - Maternal and Child Health Bureau (MCHB)
- Three awardees funded in the 2019 Cohort and three in the 2021 Cohort





2019 AND 2021 COHORTS

2019 Cohort

- Bootheel Perinatal Network (BPN) in Missouri
- New Mexico Rural Obstetrics Access and Maternal Services (ROAMS)
- Texas-RMOMS Comprehensive Maternal Care Network

2021 Cohort

- Families First: Rural Maternity Health Collaborative in Minnesota
- RMOM-Southeast Missouri Partnership
- West Virginia RMOMS



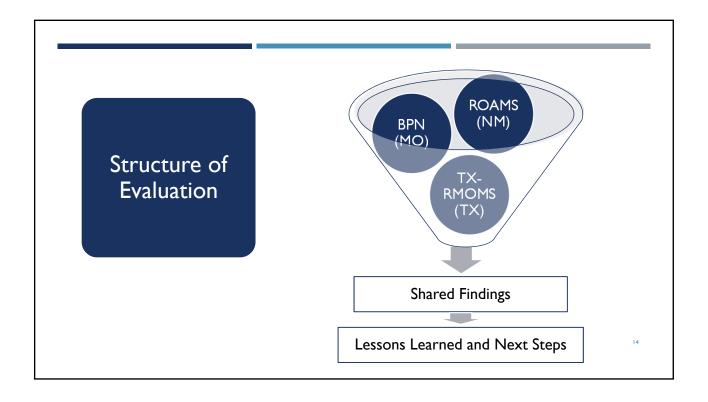




AWARDEE HIGHLIGHT

https://www.youtube.com/watch?v=h7zKf3_taLY





TYPES OF DATA INFORMING THE EVALUATION

Group	Interviews/ Site Visits	Progress Reports/ Program Documents	Network Measures	Patient-Level Data	Medicaid Claims*	Secondary Data
Network Approach to Coordinating Care	•	•	•			
Delivery and Access to Services	•	•		•	•	•
Maternal and Neonatal Outcomes				•	•	•
Financial Sustainability and Viability	•			•	•	

*If exercised or used.

PATIENT-LEVEL DATA

Five categories of data to report during implementation:

- Demographic data
- Risk factors
- Health behaviors
- Clinical services and outcomes
- Support services

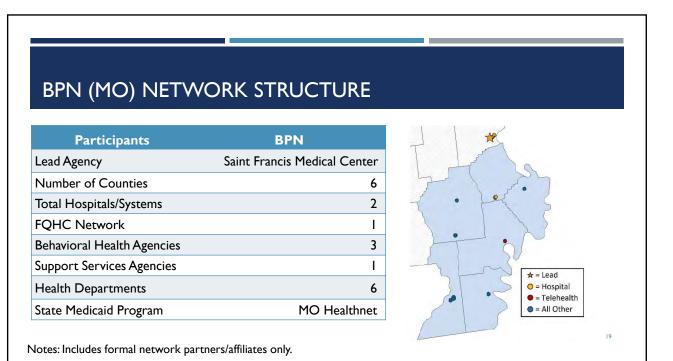
Awardees report common required data elements and select opt-out data elements tailored to their local contexts

FINDINGS FROM THE 2019 COHORT (FIRST IMPLEMENTATION YEAR)

SEPTEMBER 2020 - AUGUST 2021

OUTLINE

- Network structure and coordination
- Network strategies
- Populations served



ROAMS (NM) NETWORK STRUCTURE **Participants ROAMS** Lead Agency Holy Cross Medical Center **Number of Counties** 5 Critical Access Hospital 3 Other Clinical Partners 4 Support Services Agencies Other Partners State university ★ = Lead O = Hospital State Medicaid Program Centennial Care = Telehealth = All Other Notes: Includes formal network partners/affiliates only

TX-RMOMS NETWORK STRUCTURE

Participants	TX-RMOMS
Lead Agency	University Hospital
Number of Counties	6
Total Hospitals/Systems	3
Critical Access Hospital	I
Other Hospital Type	2
Other Clinical Partners	2
State Medicaid Program	Medicaid



Notes: Includes formal network partners/affiliates only.

CHANGES IN NETWORK COMPOSITION

- Major hospital system and home visitation program left BPN
- Social service agency left ROAMS
- Two new prenatal care providers joined TX-RMOMS

CHARACTERISTIC OF A STRONG NETWORK: SHARED AND COORDINATED ACTIVITIES

Activity	BPN	ROAMS	TX-RMOMS
Network-wide telehealth initiative	Planned	Implemented; Additional planned	Planned
Network employs patient navigator or care coordinator	Implemented at one site, planned expansion	Implemented at multiple sites	Implemented at multiple sites
Clinical providers physically travel to other network sites to provide care		Implemented between two sites	
Clinical providers provide telehealth services to other network sites		Implemented between two sites	Planned
Pursuit of Medicaid policy changes	In progress	In progress	
Referrals to social service providers	Implemented	Implemented	Implemented

CHARACTERISTIC OF A STRONG NETWORK: CROSS-AGENCY REFERRALS

Referrals Reported During the First Implementation Year

Referral Type	ROAMS	
Total	426	
Support services	213	
Specialty clinical services	213	
Referrals per 100 participants	92	

BUILDING A FUNCTIONING NETWORK: BARRIERS

- Existing competitive relationships
- Data-sharing concerns
- COVID-19
- Staff turnover and shortages

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BUILDING A FUNCTIONING NETWORK: STRATEGIES

- Shared priorities to fill clear gaps in service
- Management responsibilities spread across network partners
- Early wins for all partners
- Clinician perspective incorporated into network activities
- Reduction of reporting burden
- Right balance of planning meetings

TOP STRATEGIES TO IMPROVE MATERNAL HEALTH



New service offerings



Provider education and outreach



Patient navigation and support services



Telehealth

NEW SERVICE OFFERINGS



- ROAMS: two new prenatal clinics
 - FQHC
 - Critical Access Hospital (CAH)
- TX-RMOMS: a new full-time clinician
- BPN: enhanced referrals to existing services



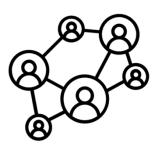
LESSONS LEARNED

"Recruiting providers to rural sites has been a huge challenge, not just for this grant, but for all positions across the whole hospital....If they came from across the country or something, a lot of times they don't last very long...Moving from a big urban area like that to a very rural remote area like we are, it's a big change."-TX-RMOMS Leadership

- Successes
 - Increased access
 - Reduced drive times
 - Keeping services "local"
- Challenges
 - Recruitment
 - Low utilization

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PATIENT NAVIGATION AND SUPPORT SERVICES



- BPN
 - System Care Coordinator
 - Automated referral management system
- ROAMS
 - PCHI Pathways
 - Lactation consultants
- TX-RMOMS: Local Perinatal Case Managers



LESSONS LEARNED

- Successes
 - Connection to specialty care, WIC, transportation, home visitation
 - Mental health support
 - Insurance support: enrollment, prior authorization, increased awareness
- Challenges
 - Low uptake of home visitation
 - Stigma around use of mental health supports
 - Medicaid enrollment issues

"They know they can go to the doctor [covered by Medicaid] and that's it. They don't know that they have vision coverage. They don't know about the transportation. They don't necessarily know what type of coverage they have or who their managed care provider is and how to get their card. They are waiting on hold for hours trying to find these answers just to get disconnected." - BPN Leadership

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TELEHEALTH

BPN

- Cuff Kits
- Soon to launch telehealth in two public health department clinics and one prenatal clinic



ROAMS

- Home telehealth kits
- Telehealth prenatal visits across RMOMS partners and upgraded equipment
- Soon to launch virtual maternal fetal medicine (MFM) consultation
- TX-RMOMS: Telehealth carts



- Challenges
 - Procurement delays
 - Concerns with bypassing local providers
 - Concerns with the quality of images taken by external providers
- Facilitators
 - COVID-19
 - Leveraging multiple funding sources
 - Sharing data on the benefit for local providers

"...That took way too long getting the docs to actually agree [on the MFM provider]...but in hindsight, recognizing that it's not just our medical staff but the equivalent of four different medical staffs that we're trying to get the buy-in — maybe I was unrealistic as far as the timeline." - ROAMS Leadership

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AWARDEE HIGHLIGHT: ROAMS TELEHEALTH





https://www.youtube.com/watch?v=kPNtEk4sILI

www.ROAMSnm.org

PROVIDER EDUCATION AND OUTREACH



- BPN: Virtual training resources for Emergency Medical Services and other providers
- ROAMS
 - Advertising and marketing to encourage local use of services
 - Postpartum education series
- TX-RMOMS: Training on perinatal cardiac diagnosis

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AWARDEE HIGHLIGHTS

- ROAMS
 - Health equity efforts
 - Patient navigators with lived experience
 - Mothers' Advisory Council
 - Surveys for local mothers in English and Spanish
 - Sustainability
 - Promoting expanded postpartum coverage and increased reimbursement in Medicaid
 - Market analysis
- TX-RMOMS: Diapers and other supplies at postpartum visit



PATIENT-LEVEL DATA: 2019 COHORT (FIRST IMPLEMENTATION YEAR)

SEPTEMBER 1, 2020 TO AUGUST 31, 2021

OVERVIEW OF RMOMS POPULATIONS

Characteristic	BPN	ROAMS	TX-RMOMS
Total maternal/clinical population	1,305	463	1,333
Total deliveries	929	281	780
Age in years			
17 or younger	2%	2%	2%
18–25	42%	33%	44%
26–30	30%	27%	27%
31–34	15%	20%	14%
35 or older	11%	17%	12%
Health insurance status			
Medicaid	64%	75%	49%
Military insurance	0.1%		7%
Private insurance	35%	24%	38%
No insurance/uninsured	0.6%	1%	7%

PRENATAL AND POSTPARTUM CARE

BPN

Received visit in first trimester: 78%

ROAMS

Received visit in first trimester: 72%

Received postpartum visit: 82%

■ TX-RMOMS

Received visit in first trimester: 45%

Received postpartum visit: 72%

MATERNAL HEALTH OUTCOMES

- BPN
 - Maternal stay longer than three days: 8%
 - C-section delivery: 19%
 - Experienced severe maternal morbidity (SMM): 5%
- ROAMS
 - Maternal stay longer than three days: 4%
 - C-section delivery: 19%
 - Experienced SMM: 4%
- TX-RMOMS
 - Maternal stay longer than three days: 2%
 - C-section delivery: 30%
 - Experienced SMM: 2%

HEALTH DISPARITIES IN INFANT OUTCOMES: BPN 50% 40% 30% 17% 20% 14% 14% 12% 11% 11% 11% 9% 10% 0% Born under 37 weeks Low birthweight (<2,500 g) ■ All ■ Black (non-Hispanic) ■ Other ■ White (non-Hispanic)

POSTPARTUM CARE:TX-RMOMS

Postpartum Measure	Percent
Received postpartum visit	72%
Offered effective contraception after delivery	36%
Received postpartum depression screening	34%
Offered meeting with lactation consultant after delivery	19%

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LESSONS LEARNED IN RESEARCH

- Data reporting challenges
 - Data not captured in structured format in data management systems
 - Lack of EHR extraction capabilities
- Linking data across partners
- Changing target populations over time
- Small population sizes

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THANK YOU!



Thank you!

- Contact us at <u>ruralhealthinfo.org</u> with any questions
- Please complete webinar survey
- Recording and transcript will be available on RHIhub website